This report provides statistical information realting to various aspects of the Board's business processes.

|  | NSING |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Applications Cashiered | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|  | 07/01/17-09/30/17 | 10/01/17-12/31/17 | 1/1/18-3/31/18 | 4/1/18-6/30/18 |
| Establishments | 1,848 | 1,760 | 1,871 | 1,906 |
| Barber | 1,138 | 1,097 | 1,134 | 1,143 |
| Barber Apprentice | 221 | 221 | 221 | 286 |
| Cosmetologist | 4,096 | 3,599 | 3,406 | 3,615 |
| Cosmetologist Apprentice | 211 | 164 | 151 | 206 |
| Electrologist | 11 | 10 | 6 | 15 |
| Electrologist Apprentice | 1 | 0 | 0 | 0 |
| Manicurist | 2,427 | 1,908 | 1,614 | 1,779 |
| Esthetician | 1,851 | 1,671 | 1,823 | 1,894 |
| TOTAL | 11,814 | 10,440 | 10,232 | 10,844 |


| Licenses Issued | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | 07/01/17-09/30/17 | 10/01/17-12/31/17 | 1/1/18-3/31/18 | 4/1/18-6/30/18 |
| Establishments | 1,942 | 1,817 | 1,699 | 2,153 |
| Barber | 536 | 565 | 593 | 565 |
| Barber Apprentice | 190 | 214 | 183 | 298 |
| Cosmetologist | 1,680 | 1,909 | 1,776 | 1,720 |
| Cosmetologist Apprentice | 204 | 140 | 176 | 207 |
| Electrologist | 7 | 8 | 3 | 4 |
| Electrologist Apprentice | 1 | 0 | 0 | 0 |
| Manicurist | 959 | 731 | 840 | 1,257 |
| Esthetician | 1,051 | 1,022 | 1,122 | 812 |
| TOTAL | 6,570 | 6,406 | 6,392 | 7,016 |


| Practical Examinations | 1st Quarter |  |  | 2nd Quarter |  |  | 3rd Quarter |  |  | 4th Quarter |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 07/01/17-09/30/17 |  |  | 10/01/17-12/31/17 |  |  | 1/1/18-3/31/18 |  |  | 4/1/18-6/30/18 |  |  |
|  | P | F | Total | P | F | Total | P | F | Total | P | F | Total |
| Barber | 1,090 | 342 | 1,432 | 585 | 151 | 736 | 1068 | 332 | 1400 | 581 | 223 | 804 |
| Cosmetologist | 1,667 | 516 | 2,183 | 1,772 | 592 | 2,364 | 1581 | 586 | 2167 | 1728 | 659 | 2387 |
| Electrologist | 8 | 1 | 9 | 7 | 0 | 7 | 2 | -- | 2 | 8 | 0 | 8 |
| Esthetician | 1,159 | 52 | 1,211 | 1,063 | 64 | 1,127 | 1088 | 82 | 1170 | 1324 | 48 | 1372 |
| Manicurist | 1,014 | 328 | 1,342 | 752 | 374 | 1,126 | 820 | 354 | 1,174 | 913 | 398 | 1311 |
| TOTAL | 4,938 | 1,239 | 6,177 | 4,179 | 1,181 | 5,360 | 4,559 | 1,354 | 5,913 | 4554 | 1328 | 5882 |


| Written Examinations | First Quarter |  |  | Second Quarter |  |  | Third Quarter |  |  | Fourth Quarter |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 07/01/17-09/30/17 |  |  | 10/01/17-12/31/17 |  |  | 1/1/18-3/31/18 |  |  | 4/1/18-6/30/18 |  |  |
|  | P | F | Total | P | F | Total | P | F | Total | P | F | Total |
| Barber | 551 | 284 | 835 | 574 | 250 | 824 | 588 | 273 | 861 | 608 | 263 | 871 |
| Cosmetologist | 1,515 | 1,105 | 2,620 | 1,748 | 1055 | 2,803 | 1596 | 999 | 2595 | 1587 | 1085 | 2672 |
| Electrologist | 7 | 2 | 9 | 8 | 2 | 10 | 3 | 1 | 4 | 4 | 6 | 10 |
| Esthetician | 985 | 337 | 1,322 | 985 | 287 | 1,272 | 1068 | 353 | 1421 | 1266 | 396 | 1662 |
| Manicurist | 959 | 321 | 1,280 | 769 | 364 | 1,133 | 762 | 411 | 1,173 | 787 | 415 | 1202 |
| TOTAL | 4,017 | 2,049 | 6,066 | 4,084 | 1,958 | 6,042 | 4,017 | 2,037 | 6,054 | 4252 | 2165 | 6417 |

## ENFORCEMENT

| Complaints | 1st Quarter | 2nd Quarter* | 3rd Quarter | 4th Quarter |
| :--- | :---: | :---: | :---: | :---: |
|  | $07 / 01 / 17-09 / 30 / 17$ | $10 / 01 / 17-12 / 31 / 17$ | $1 / 1 / 18-3 / 31 / 18$ | $4 / 1 / 18-6 / 30 / 18$ |
| Received | 1,041 | 833 | 897 | 1,191 |
| Closed | 6 | 857 | 3 | 2 |
| Pending | 925 | 1,123 | 1,120 | 1,133 |
| Average Days to Close a | 80 | 92 | 105 | 77 |
| Case |  |  |  |  |


| Attorney General | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :--- | :---: | :---: | :---: | :---: |
|  | $07 / 01 / 17-09 / 30 / 17$ | $10 / 01 / 17-12 / 31 / 17$ | $1 / 1 / 18-3 / 31 / 18$ | $4 / 1 / 18-6 / 30 / 18$ |
| Referred | 27 | 19 | 29 | 16 |
| Accusations Filed | 5 | 9 | 1 | 19 |
| Statement of Issues Filed | 0 | 2 | 80 | 2 |
| Pending | 73 | 68 | 78 |  |


| Enforcement Actions | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | 07/01/17-09/30/17 | 10/01/17-12/31/17 | 1/1/18-3/31/18 | 4/1/18-6/30/18 |
| License Denied | 0 | 1 | 0 | 0 |
| Revoked | 6 | 10 | 3 | 5 |
| Revoke, Stay, Probation | 1 | 4 | 4 | 0 |
| Revoke, Stay, Suspend/Probation | 7 | 7 | 3 | 11 |
| Immediate Suspension/Probation | 2 | 2 | 4 | 1 |
| Active Probation | 0 | 1 | 2 | 3 |

## INSPECTIONS AND CITATIONS

| Citations | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | 07/01/17-09/30/17 | 10/01/17-12/31/17 | 1/1/18-3/31/18 | 4/1/18-6/30/18 |
| Establishments | 1,938 | 1,631 | 1,485 | 1,655 |
| Barber | 218 | 195 | 222 | 219 |
| Barber Apprentice | 22 | 19 | 19 | 20 |
| Cosmetologist | 761 | 578 | 505 | 550 |
| Cosmetologist Apprentice | 14 | 6 | 12 | 18 |
| Electrologist | 1 | 0 | 1 | 0 |
| Electrologist Apprentice | 0 | 0 | 0 | 0 |
| Manicurist | 515 | 416 | 377 | 528 |
| Esthetician | 77 | 49 | 54 | 40 |
| Unlicensed Establishment | 84 | 65 | 61 | 88 |
| Unlicensed Individual | 115 | 103 | 101 | 87 |
| TOTAL | 3,745 | 3,062 | 2,837 | 3,205 |
|  |  |  |  |  |
| Inspections | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|  | 07/01/17-09/30/17 | 10/01/17-12/31/17 | 1/1/18-3/31/18 | 4/1/18-6/30/18 |
| Establishments w/ Violations | 1,895 | 1,737 | 1,946 | 2,526 |
| Establishments w/out Violations | 756 | 708 | 668 | 825 |
| TOTAL | 2,651 | 2,445 | 2,614 | 3,351 |

## DISCIPLINARY REVIEW

| Appeal Hearings | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :--- | :---: | :---: | :---: | :---: |
|  | $07 / 01 / 17-09 / 30 / 17$ | $10 / 01 / 17-12 / 31 / 17$ | $1 / 1 / 18-3 / 31 / 18$ | $4 / 1 / 18-6 / 30 / 18$ |
| Heard | 435 | 425 | 400 | 19 |
| Received | 356 | 294 | 255 | 2 |
| Pending | 534 | 385 | 236 | 2 |
| *Complaint Cases are no longer opened on all applicants that disclose a criminal conviction. |  |  |  |  |

